

## ***Privacy Notice and Disclosure for California Residents***

**Effective Date:** January 1, 2020

**Last Revised on:** December 31, 2019

**Last Reviewed on:** December 31, 2019

Republic Bank & Trust Company (“we,” “our,” or “Republic”) respects your privacy and is committed to providing a transparent notice of our Privacy Notice and Disclosure for California Residents. This Privacy Notice and Disclosure for California Residents applies solely to those who reside in the State of California (“consumers” or “you”).

The purpose of this privacy notice and disclosure is to inform California residents, at or before the time we collect your personal information, how we use your personal information and what your rights are with respect to the personal information we collect:

- Your [“Right to Know”](#) about personal information collected, used, and disclosed including:
  - What categories of personal information we collect from you and the purpose for its collection,
  - How we use those categories of personal information,
  - How we share the personal information you entrust to us,
- [Transparency about our commitment not to sell your data](#)
- Your [“Right to Delete”](#) personal information
- How to submit a [verified consumer request](#) for your Right to Know or Right to Delete
- How to use an authorized agent to submit a verified consumer request
- Your [“Right to Non-Discrimination”](#) for the exercise of a privacy right
- [Other California privacy rights](#)
- [Changes to our privacy notice](#)
- [Our contact information](#)

## **Privacy Notice and Disclosure for California Residents**

### **Your Right to Know**

You have the right to request that Republic disclose what personal information it collects, uses, discloses, and sells. You can do this through a verified consumer request. That process is described below in the section, “Submitting a Verified Consumer Request.”

We collect personal information, which means information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household (“personal information”). The following table includes disclosures of the personal information we collect from consumers and the purposes for which it is collected and used, as well as lists of categories of consumers’ personal information we

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have collected about consumers in the past 12 months, the categories of sources from which it was collected and categories of third parties with whom we share the personal information.

<b>What personal information do we collect, use and share?</b>		
<b>We Collect/Use</b>	<input checked="" type="checkbox"/>	<b>A. Identifiers:</b> For example, a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver’s license number, passport number, or other similar identifiers
<b>We Have Collected/Used in the Past 12 Months</b>	<input checked="" type="checkbox"/>	
<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>
<ul style="list-style-type: none"> <li>• To fulfill or meet the reason for which the information is provided</li> <li>• For our internal operation purposes</li> <li>• For auditing relating to consumer transactions including ad impressions and compliance with regulations</li> <li>• Fraud and security detection</li> <li>• Debugging to identify and repair errors</li> <li>• Short-term data use for the current interaction that is not used to build a profile</li> <li>• Servicing transactions and accounts</li> <li>• To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets</li> <li>• Undertaking internal research for technological development and demonstration</li> <li>• To share the personal information with service providers to carry out other business purposes.</li> </ul>	<ul style="list-style-type: none"> <li>• Information from you that you actively provide: We collect this information from sources including from online forms, e-mail, and via telephone.</li> <li>• Information from you that you provide passively from your use of your sites and services: We collect this information from sources including from a web browser, e-mail, app, or smartphone.</li> <li>• Third Parties (information we collect about you from third party sources): We collect this from sources including lead generators, and consumer data resellers.</li> </ul>	<ul style="list-style-type: none"> <li>• Cloud storage providers</li> <li>• Web analytics providers</li> <li>• Web hosting service providers</li> <li>• E-mail distribution service providers</li> <li>• Help Desk service providers</li> <li>• Financial and accounting service providers</li> <li>• Cybersecurity service providers</li> <li>• Logistics and planning tool providers</li> <li>• Customer relationship management tool providers</li> </ul>
<b>We Collect/Use</b>	<input checked="" type="checkbox"/>	<b>B. Personal Information Categories from Cal. Civ. Code § 1798.80(e):</b> For example, a name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.
<b>We Have Collected/Used in the Past 12 Months</b>	<input checked="" type="checkbox"/>	

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<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>
<ul style="list-style-type: none"> <li>• To fulfill or meet the reason for which the information is provided</li> <li>• For our internal operation purposes</li> <li>• For auditing relating to consumer transactions including ad impressions and compliance with regulations</li> <li>• Fraud and security detection</li> <li>• Debugging to identify and repair errors</li> <li>• Short-term data use for the current interaction that is not used to build a profile</li> <li>• Servicing transactions and accounts</li> <li>• To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets</li> <li>• Undertaking internal research for technological development and demonstration</li> <li>• To share the personal information with service providers to carry out other business purposes.</li> </ul>	<ul style="list-style-type: none"> <li>• Information from you that you actively provide: We collect this information from sources including from online forms, e-mail, and via telephone.</li> <li>• Third Parties (information we collect about you from third party sources): We collect this from sources including lead generators, and consumer data resellers.</li> </ul>	<ul style="list-style-type: none"> <li>• Cloud storage providers</li> <li>• Web analytics providers</li> <li>• Web hosting service providers</li> <li>• E-mail distribution service providers</li> <li>• Help Desk service providers</li> <li>• Financial and accounting service providers</li> <li>• Cybersecurity service providers</li> <li>• Logistics and planning tool providers</li> <li>• Customer relationship management tool providers</li> </ul>
<b>We Collect/Use</b>	<input type="checkbox"/>	<b>C. Characteristics of CA or Federal Protected Classifications:</b> For example, race, religion, national origin), age (40 and over), gender, sexual orientation, medical condition, ancestry, pregnancy (includes childbirth, breastfeeding and/or related medical conditions), familial status, disability, veteran status, or genetic information.
<b>We Have Collected/Used in the Past 12 Months</b>	<input type="checkbox"/>	
<b>We Collect/Use</b>	<input type="checkbox"/>	<b>D. Commercial Information:</b> For example, records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
<b>We Have Collected/Used in the Past 12 Months</b>	<input type="checkbox"/>	
<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>

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<b>We Collect/Use</b>	<input type="checkbox"/>	<b>E. Biometric Information:</b> For example, physiological, biological or behavioral characteristics, including an individual’s deoxyribonucleic acid (DNA), that can be used, singly or in combination with each other or with other identifying data, to establish individual identity.
<b>We Have Collected/Used in the Past 12 Months</b>	<input type="checkbox"/>	
<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>
<b>We Collect/Use</b>	<input checked="" type="checkbox"/>	<b>F. Internet or Other Similar Network Activity:</b> For example, browsing history, search history, and information regarding a consumer’s interaction with an Internet Web site, application, or advertisement
<b>We Have Collected/Used in the Past 12 Months</b>	<input checked="" type="checkbox"/>	
<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>
<ul style="list-style-type: none"> <li>• To fulfill or meet the reason for which the information is provided</li> <li>• For our internal operation purposes</li> <li>• For auditing relating to consumer transactions including ad impressions and compliance with regulations</li> <li>• Fraud and security detection</li> <li>• Debugging to identify and repair errors</li> <li>• Short-term data use for the current interaction that is not used to build a profile</li> <li>• Servicing transactions and accounts</li> <li>• To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets</li> <li>• Undertaking internal research for technological development and demonstration</li> <li>• To share the personal information with service providers to carry out other business purposes.</li> </ul>	<ul style="list-style-type: none"> <li>• Information from you that you provide passively from your use of your sites and services: We collect this information from sources including from a web browser, e-mail, app, or smartphone</li> </ul>	<ul style="list-style-type: none"> <li>• Cloud storage providers</li> <li>• Web analytics providers</li> <li>• Web hosting service providers</li> <li>• E-mail distribution service providers</li> <li>• Help Desk service providers</li> <li>• Financial and accounting service providers</li> <li>• Cybersecurity service providers</li> <li>• Logistics and planning tool providers</li> <li>• Customer relationship management tool providers</li> </ul>

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<b>We Collect/Use</b>	<input type="checkbox"/>	<b>G. Geolocation Data:</b> For example, information that can be used to determine a device’s physical location
<b>We Have Collected/Used in the Past 12 Months</b>	<input type="checkbox"/>	
<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>
<b>We Collect/Use</b>	<input checked="" type="checkbox"/>	<b>H. Sensory or Surveillance Data:</b> For example, audio, electronic, visual, thermal, olfactory, or similar information that can be linked or associated with a particular consumer or household
<b>We Have Collected/Used in the Past 12 Months</b>	<input checked="" type="checkbox"/>	
<b>This category of personal information is collected and used for the following purposes:</b>	<b>What are the categories of sources from which the personal information was collected?</b>	<b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b>
<ul style="list-style-type: none"> <li>• To fulfill or meet the reason for which the information is provided</li> <li>• For our internal operation purposes</li> <li>• For auditing relating to consumer transactions including ad impressions and compliance with regulations</li> <li>• Fraud and security detection</li> <li>• Debugging to identify and repair errors</li> <li>• Short-term data use for the current interaction that is not used to build a profile</li> <li>• Servicing transactions and accounts</li> <li>• To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets</li> <li>• Undertaking internal research for technological development and demonstration</li> <li>• To share the personal information with service providers to carry out other business purposes.</li> </ul>	<ul style="list-style-type: none"> <li>• Information from you that you provide passively from your use of your sites and services: We may record voice calls for quality control, record keeping and to fulfill business and legal obligations.</li> </ul>	<ul style="list-style-type: none"> <li>• Cloud storage providers</li> <li>• Web analytics providers</li> <li>• Web hosting service providers</li> <li>• Help Desk service providers</li> <li>• Cybersecurity service providers</li> <li>• Logistics and planning tool providers</li> <li>• Customer relationship management tool providers</li> </ul>
<b>We Collect/Use</b>	<input type="checkbox"/>	

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<p><b>We Have Collected/Used in the Past 12 Months</b></p>	<input type="checkbox"/>	<p><b>I. Professional or Employment-Related Information:</b> For example, compensation, evaluations, performance reviews, personnel files and current and past job history.</p>	
<p><b>This category of personal information is collected and used for the following purposes:</b></p>		<p><b>What are the categories of sources from which the personal information was collected?</b></p>	<p><b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b></p>
<p><b>We Collect/Use</b></p>	<input type="checkbox"/>	<p><b>J. Education Information</b> (<i>defined as information that is not publicly available personally identifiable information as defined in the Family Educational Rights and Privacy Act (20 U.S.C. section 1232g, 34 C.F.R. Part 99)</i>): Education records directly related to a student maintained by an education institution or party acting on its behalf, for example, non-public information that can be used to distinguish or trace an individual’s identity in relation to an educational institution either directly or indirectly through linkages with other information.</p>	
<p><b>We Have Collected/Used in the Past 12 Months</b></p>	<input type="checkbox"/>		
<p><b>This category of personal information is collected and used for the following purposes:</b></p>		<p><b>What are the categories of sources from which the personal information was collected?</b></p>	<p><b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b></p>
<p><b>We Collect/Use</b></p>	<input checked="" type="checkbox"/>	<p><b>K. Profile Data:</b> For example, inferences drawn from personal information to create a profile about a consumer reflecting the consumer’s preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.</p>	
<p><b>We Have Collected/Used in the Past 12 Months</b></p>	<input checked="" type="checkbox"/>		
<p><b>This category of personal information is collected and used for the following purposes:</b></p>		<p><b>What are the categories of sources from which the personal information was collected?</b></p>	<p><b>This category of personal information has been disclosed in the preceding 12 months to the following third parties for a business purpose:</b></p>
<ul style="list-style-type: none"> <li>• To fulfill or meet the reason for which the information is provided</li> <li>• For our internal operation purposes</li> <li>• For auditing relating to consumer transactions including ad impressions and compliance with regulations</li> <li>• Fraud and security detection</li> <li>• Debugging to identify and repair errors</li> <li>• Short-term data use for the current interaction that is not used to build a profile</li> <li>• Servicing transactions and accounts</li> <li>• To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other</li> </ul>		<ul style="list-style-type: none"> <li>• Information from you that you provide passively from your use of your sites and services: We collect this information from sources including from a web browser, e-mail, app, or smartphone</li> </ul>	<ul style="list-style-type: none"> <li>• Cloud storage providers</li> <li>• Web analytics providers</li> <li>• Web hosting service providers</li> <li>• E-mail distribution service providers</li> <li>• Help Desk service providers</li> <li>• Financial and accounting service providers</li> <li>• Cybersecurity service providers</li> <li>• Logistics and planning tool providers</li> <li>• Customer relationship management tool providers</li> </ul>

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<p>sale or transfer of some or all of our assets</p> <ul style="list-style-type: none"><li>• Undertaking internal research for technological development and demonstration</li><li>• To share the personal information with service providers to carry out other business purposes.</li><li>•</li></ul>		
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**Please note that Personal Information does not include:**

- Publicly available information from government records.
- Deidentified or aggregated consumer information.
- Information excluded from the CCPA's scope, like:
  - health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the California Confidentiality of Medical Information Act (CMIA) or clinical trial data;
  - personal information covered by certain sector-specific privacy laws, including the Fair Credit Reporting Act (FCRA), the Gramm-Leach-Bliley Act (GLBA) or California Financial Information Privacy Act (CalFIPA), and the Driver's Privacy Protection Act of 1994.

We will not collect additional categories of personal information or use the personal information for any other undisclosed purpose without providing you advance notice.

**Republic Does Not and Will Not Sell Personal Information**

**Your Right to Request Deletion of Your Personal Information**

You have the right to request that Republic delete any of your personal information collected or maintained by Republic, subject to certain exceptions. You can do this through a verified consumer request. That process is described below in the section, "Submitting a Verified Consumer Request."

We may deny your deletion request if retaining the information is necessary for us or our service provider(s) to:

- Complete the transaction for which we collected the personal information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform our contract with you.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
- Debug products to identify and repair errors that impair existing intended functionality.
- Exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law.

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- Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 et. seq.).
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement, if you previously provided informed consent.
- Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us.
- Comply with a legal obligation.
- Make other internal and lawful uses of that information that are compatible with the context in which you provided it.

### **Submitting a Verified Consumer Request**

You have the right to submit verified consumer requests to know information or for deletion. The request to know can be for any or all of the following about you:

- (1) Specific pieces of personal information that Republic has;
- (2) Categories of personal information Republic has collected;
- (3) Categories of sources from which the personal information is collected;
- (4) Categories of personal information that Republic sold or disclosed for a business purpose;
- (5) Categories of third parties to whom the personal information was sold or disclosed for a business purpose; and
- (6) The business or commercial purpose for collecting or selling personal information.

The request to delete is to delete any of your personal information collected or maintained by Republic, subject to certain exceptions.

You may only make a verifiable consumer request to know information twice within a 12-month period. We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm that the personal information relates to you. We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

You can submit requests using the following [webform](#) or by calling 1-888-584-3600. Your request will be verified using information you provide as described on the [webform](#). If you call 1-888-584-3600 you will be asked to provide the same information requested on the webform for verification purposes.

Once we receive your verifiable consumer request, we will send you an acknowledgement letter within 10 days which will describe our verification process. We will respond to your request within 45 days, if we are able to verify your identity. Requests for deletion will require a separate confirmation that you want your information deleted.



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We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

**Please note that, in responding to your request, we are not permitted to disclose or provide you with your Social Security Number, Driver’s License Number, or other government issued identification number, financial account number, any health insurance or medical identification number, an account password, or security questions and answers.**

### **Using an Authorized Agent to Submit a Request**

Only you, a person registered with the California Secretary of State, or a person you authorize to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. If you use an authorized agent, you may provide a power of attorney executed pursuant to California Probate Code sections 4000 to 4465. If a power of attorney that meets those provisions is not submitted, you will be required to verify your identity directly by submitting a verified consumer request according to the procedures in the section “Submitting a Verified Consumer Request.” If anyone purporting to be an authorized agent for a consumer contacts us, we will require proof that the authorized agent has been authorized to act on the consumer’s behalf.

### **Your Right to Non-Discrimination for the Exercise of a Privacy Right**

We will not discriminate against you for exercising any of your CCPA rights. Unless permitted by the CCPA, we will not:

- Deny you goods or services.
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.
- Provide you a different level or quality of goods or services.
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

However, we may offer you certain financial incentives permitted by the CCPA that can result in different prices, rates, or quality levels. Any CCPA-permitted financial incentive we offer will reasonably relate to your personal information’s value and contain written terms that describe the program’s material aspects. Participation in a financial incentive program requires your prior opt in consent, which you may revoke at any time.

### **Other California Privacy Rights**

Other parties may collect personally identifiable information about your activities over time and across different Web sites when a consumer uses our Web site or service.

### **Changes to Our Privacy Notice**

Republic reserves the right to amend this privacy notice at our discretion and at any time. When we make changes to this privacy notice, we will post the updated notice on the Website and update the

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notice's effective date. Your continued use of our Website following the posting of changes constitutes your acceptance of such changes.

**Contact for More Information**

If you have any questions or comments about this notice, the ways in which Republic collects and uses your information, your choices and rights regarding such use, or wish to exercise your rights under California law, please do not hesitate to contact us at:

Phone: 1-888-584-3600

Email: [InfoSecurity@republicbank.com](mailto:InfoSecurity@republicbank.com)

Postal Address:

Republic Bank & Trust Company  
Attn: Information Security  
601 W. Market Street  
Louisville, KY 40223

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